

EMPLOYER CLINICS

WHAT IS HEALTH RISK MONITOR

Health Risk Monitor (HRM) provides accurate clinical predictions of each patient's health and cost by integrating clinic EMR data with external medical and pharmacy claims. The system provides your clinicians with a complete view of a patient's care over the past year, including all office visits, ER and Inpatient encounters, drugs dispensed, compliance with 128 clinical standards of care, and more. HRM patient information can be accessed through your EMR before patient visits, and the system can identify members needing assistance to encourage clinic utilization. HRM doesn't just look at high-cost members last year but identifies future high-cost members based on their current clinical condition. With this solution, you can identify appropriate interventions to improve the patient's health and reduce your clients' cost and risk for next year.

DATA INTEGRATION

HCRM will eliminate the task of integrating, scrubbing, and manipulating data. We collect data from your clients' vendors, including medical and pharmacy claims, eligibility, and lab data. To simplify and speed up the process, we accept data in standard layouts already used by each vendor. HCRM personnel validate and normalize the data with extensive quality control. The data are collected monthly, allowing you to access the latest information on your clients' costs and risks over the 12 months.

Member Centric

Members are identified by forecasted dollars which are broken down into individual clinical risk drivers including:

- Current conditions or diagnosis driving cost
- Medications and compliance in taking them
- Likelihood of being in acute care
- Compliance with standards of care
- Tracking standards for 19 chronic conditions and four preventive categories
- The member's motivation to maintain or improve healthy behaviors

REPORTING CAPABILITIES



Schedule and track calls and outreach efforts



Time documentation and patient notes



Create customized care plans for coaches/nurses and track program performance



Understand your member's ability to respond to care plans and measure individual progress



Assign "outreach" requests based on forecasted risk identification



Allocate resources more efficiently and tailor outreach