

# HEALTH PLANS

## WHAT IS HEALTH RISK MONITOR

Health Risk Monitor (HRM) provides accurate clinical predictions of each member's health and cost. The model uses Artificial Intelligence to predict each member's clinical events and associated cost and outcomes. Whether self-funded or fully insured, health plans will have the information for every member, including spouses and dependents. HRM doesn't just look at members who were high-cost last year but identifies future high-cost members based on their current clinical condition, including gaps in care and the likely outcomes of that data. With this solution, you can identify appropriate interventions to improve member health and reduce your plan cost and clinical risk in the next year.

## DATA INTEGRATION

HCRM eliminates the task of integrating, scrubbing, and manipulating data. We collect data from your clients' vendors, including medical and pharmacy claims, eligibility, and lab. To simplify and accelerate this process, each vendor accepts the data in standard layouts already in use. HCRM personnel validate and normalize the data with extensive quality control. The data are collected monthly so that you can access the most current information about your clients' cost and risk for the next 12 months. HCRM also has the capability to install an on-site system, allowing you to keep the data in-house.

### Member Centric

HCRM's claims-based predictive model is known for its accuracy, because the predictions are made at the member level. The future high-cost members are identified by forecasted dollars - our measure of total risk - which are then broken down into individual clinical risk drivers, such as diabetes, hypertension, etc. The models accurately predict cost by clinical risk driver, pharmacy cost, the likelihood of acute care. Additional outputs include various risk measures such as relative risk index compared to a national benchmark, compliance with national standards of care for 19 chronic conditions and four preventive categories and a member's motivation to maintain or improve healthy behaviors. HRM provides the knowledge of the cost and risk of the population for the next 12 months, as well as the reason behind the forecast for each member.



User Friendly  
Dashboard



Customizable  
Reports



Automatic  
Emails

## REPORTING CAPABILITIES

1

Care managers can seamlessly access the actionable information with Single Sign-On to target high-risk, high-need members and proactively establish solid healthcare management strategies at both the group and member levels.

2

Quickly and accurately identify and stratify a group's population into cohorts of interest, and compare the utilization and financial results of members participating in a health management program with those who are not.

3

Standardized reports that allow you to report the effectiveness of clinical programs and determine ROI for your plans.